

Tool Warranty Cordstrap

(Applicable from 01.02.2022)

Cordstrap offers a guarantee for Cordstrap tools in accordance with the following conditions:

1. Cordstrap warrants that a new tool will operate per functional specifications for a period of 12 months after the invoice date. Battery packs and battery chargers as well as supplied accessories are excluded from this warranty.
 2. Start date of the warranty period is the date on the original invoice.
 3. The warranty only applies to deficiencies caused by a material or manufacturing fault recognized within the warranty period. It is at Cordstrap's sole discretion to determine a defect covered by the warranty conditions. Defects covered by the warranty conditions shall be corrected by Cordstrap at no charge. It hereby is
 4. Retained tools for which a replacement has been provided shall become Cordstrap's property.
 5. Cordstrap reserves the right to replace any tool which proves not to operate per functional specifications within the warranty period with a new or equivalent tool if in Cordstrap's judgement such replacement is appropriate.
 6. Warranty claims must be lodged within the warranty period. This requires the submission or sending of the complete tool in question with (a copy of) the original invoice to your local Cordstrap representative as provided on: <https://www.cordstrap.com>. Purchaser shall bear the costs of transport and shall carry the transport risk.
 7. Partially or completely disassembled tools cannot be submitted or forwarded in the case of a warranty claim.
 8. Any work or services under warranty do not extend the warranty period nor does it renew the warranty period. The warranty period for build in components shall terminate together with the warranty period of the complete tool.
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9. No warranty applies on tools that have been:
 - a. Misused, tools to which changes or additions have been made, products that have improperly maintained or tools that have been used in abnormal environmental conditions, used in chemical or in electro chemical conditions or tools that have been exposed to abnormal influences from water or to tools that have been damaged in transit.
 - b. Misuse is in any case present if the instruction manual is not followed strictly or the tool has been used in non-compliance with any other operational instruction given, the tool is used with improperly filtered, un-lubricated air, excessive air pressure or improper / non-Cordstrap lashing material.
 10. No warranty applies to tools that slight deviations from specified quality that does not affect the value and functionality of the tool.
 11. Claims other than the right to correction of faults in the tool named in these warranty conditions are not covered by our warranty.
 12. Cordstrap makes no warranty, expressed or implied, relating to merchantability, fitness or otherwise except as stated above and Cordstrap's liability as assumed above is in lieu of all others arising out of or in connection with the use and performance of the tool.
 13. It is expressly understood that Cordstrap shall in no event be liable for any indirect, incidental or consequential damages including, but not limited to, damages which may arise from loss of anticipated profits or production, spoilage of materials, increased costs of operation or otherwise.
 14. Dutch law shall apply to this warranty with the exclusion of the UN Convention on the International Sale of Goods (CISG) in so far as this is permitted by national legislation.
Another law can only apply upon written mutual agreement between Cordstrap and the purchaser of the tool.
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